Kellogg School Dist. 391
BEN: 142769
Form 470 App Number: 417380001179249

Greetings,

The purpose for this email is to provide an update to our RFP on our recent 470 App Number: 417380001179249 and our RFP listed at http://erate.kelloggschools.org/yr14_2014-15, specifically as it pertains to the service "Fully Hosted Voice Service."

Because we are a small school district, we don't have personnel dedicated solely to digital communications, phones, etc. Our small staff, which specializes in primarily Ed-Tech related areas, has had very little experience with our existing phone system, and up until "Hosted VoIP" was an option for Priority I erate, had little reason to do so. We recognize the need and the benefits of moving to a fully hosted digital phone system, but we feel at this time that we need a larger project scope and timeline for a project such as this. Since publishing our 470 and RFP, we have fielded questions that are great questions, and to which we don't have answers in some cases. Our at this time plans are to not pursue Hosted Voice services for the 2014-15 year and instead, form a task force to begin assessing our current system, infrastructure, and needs so that we can be more prepared to provide vendors with better answers as part of next year's RFP process. With little to no experience in this arena, we are finding (for the 2nd straight year) that we are not fully prepared to answer questions adequately, particularly in regards to vendor/provider inquiries.

We wanted to thank you for your efforts in preparing your proposal, and for patiently answering questions and waiting to hear our decision. If all goes well, we anticipate filing a 470 for this next e-rate season, hopefully with a better understanding of our infrastructure, needs, and budget restraints.

Regards,

Simon Miller, Technology Coordinator
Terry Rinaldi, Business Manager